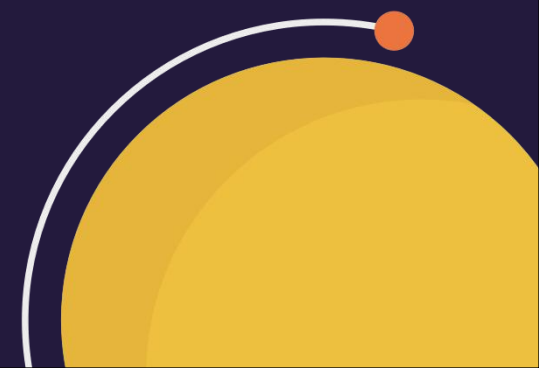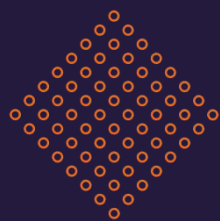# CRM (CUSTOMER SERVICES)

CUSTOMER SERVICES

customer service via phone, email, and chat, creating a customer service policy, resolving customer complaints, and creating a loyalty program to reward and retain customers

TOOLS AND TEHNIQUES

- chatbots
- social media monitoring
- 24/7 Support

- **Script Download**

script as a example how to
contact with customer

THANK YOU!

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